

# Issues related to homelessness

The City of Costa Mesa's Outreach team works diligently to provide services to the City's homeless population. The Outreach team works in collaboration with law enforcement to address homeless-related issues, as well as holds intake assessments with new individuals and refers eligible individuals into the Costa Mesa Bridge Shelter.

If you encounter an individual experiencing homelessness or at the verge of homelessness, please contact the City of Costa Mesa's Outreach team.

(714) 754-5346

## connect

- Homeless Coordination Questions
- Community Resources
- Quality of Life Issues

General Phone Line: (714) 754-5346

Fax: (714) 754-4810

Email: [Costamesanhs@costamesaca.gov](mailto:Costamesanhs@costamesaca.gov)

### Access to Costa Mesa Bridge Shelter

Outreach assessments allow for individuals experiencing homelessness to be screened for services and Costa Mesa Bridge Shelter eligibility.

Email: [Costamesanhs@costamesaca.gov](mailto:Costamesanhs@costamesaca.gov)

General Line: (714) 754-5346

### City of Costa Mesa Telephone Numbers

#### Code Enforcement

Send a MyCostaMesa Mobile App Request or call Code Enforcement at: (714) 754-5638

#### Abandoned Property or Discarded Debris in the City's Right of Way

Maintenance Services: (714) 754-5123

#### Wastewater & Disposable Waste

Costa Mesa Sanitary District: (949) 645-8400

#### Report Graffiti

Graffiti Hotline: (714) 327-7491

#### City of Costa Mesa Planning Division

(714) 754-5245

#### City of Costa Mesa Building Division

(714) 754-5273

#### Costa Mesa City Hall

(714) 754-5000

### Other Agency Telephone Numbers

#### Fair Housing Foundation

1-(800) 446-3247

#### Newport Mesa Unified School District

(714) 424-5000

#### OC Vector Control

(714) 971-2421

#### Animal Control

(714) 754-5311



## CITY OF COSTA MESA BUSINESS & RESIDENT HOMELESSNESS RESOURCE GUIDE



**PARTNER** with  
Network for Homeless Solutions  
to Address Homelessness in Costa Mesa

[Costamesanhs@costamesaca.gov](mailto:Costamesanhs@costamesaca.gov)

General Line: (714) 754-5346

Fax: (714) 754-4810

[www.costamesaca.gov/homelessness](http://www.costamesaca.gov/homelessness)



# residents

## Residents

As a resident, you are responsible for code violations on your property. There are many resources that can assist you with property maintenance and other issues related to homelessness.

### When to Call Code Enforcement Hotline or Send a MyCostaMesa Mobile App Request (714) 754-5638

- ▶ Abandoned shopping carts or other unclaimed property
- ▶ Excessive trash, debris, and outdoor storage

### When to Call Costa Mesa Police (714) 754-5252

- ▶ Drug activity, or the presence of drug paraphernalia
- ▶ Encampments on public property
- ▶ Aggressive panhandling
- ▶ Suspicious behavior or criminal activity
- ▶ Trespassing or refusal to leave your business or residential property

### When to Call Costa Mesa Fire Department (714) 549-1113

- ▶ Questions related to disaster management and property inspections related to fire prevention.
- ▶ Costa Mesa Fire Department Non-Emergency Line: (714) 549-1113

**For Life-threatening  
Emergencies, DIAL 9-1-1**

# businesses

## Business Owners

As a business owner or tenant, you are responsible for zoning and/or code violations that occur on your private property. There are resources available to help you navigate your concerns and/or take a proactive approach in addressing your issues successfully.

### Tips to Help Protect Your Property

- ▶ Post signs on your property such as “No Trespassing” – California Penal Code § 602(k).
- ▶ Do not give money or handouts to non-patrons.
- ▶ Secure trash enclosures.
- ▶ Reduce foliage that may be used as hiding spots for people/property.
- ▶ Ensure adequate lighting and possible installation of surveillance cameras.
- ▶ Increase presence or implement private security measures.

### When to Call Code Enforcement Hotline or Send a MyCostaMesa Mobile App Request (714) 754-5638

- ▶ Unwanted, inhabiting of your commercial property
- ▶ Abandoned shopping carts or other unclaimed property
- ▶ Excessive trash, debris, and outdoor storage
- ▶ To schedule a property assessment call the Code Enforcement hotline (714) 754-5638.

### When To Call Police (714) 754-5252

- ▶ Drug activity, or the presence of drug paraphernalia
- ▶ Encampments on public property
- ▶ Aggressive panhandling
- ▶ Suspicious behavior or criminal activity
- ▶ Trespassing or refusal to leave your business or residential property

# camping

## Camping

The City’s anti-camping ordinance is specific to an individual that is camping, not to a location or the activity of camping. It is unlawful to camp on private residential or commercial property.

### Enforcement

- ▶ For any instances of camping, business owners and residents are directed to notify CMPD dispatch at (714) 754-5252.
- ▶ CMPD along with Community Outreach staff will assess the situation and take appropriate actions.
- ▶ Enforcement actions include documenting and keeping record of the incident, offering shelter resources, and diversion options.
- ▶ If all options have been exhausted and transient individual refuses shelter and/or diversion options, this will lead to possible law enforcement actions including fines, citation, and/or criminal prosecution.
- ▶ The City’s anti-camping ordinance is only applicable to public property. Private property requires code enforcement response.
- ▶ Sleeping in a motor vehicle on public property or areas open to the public, such as parking lots, is prohibited from 9 p.m. until 7 a.m.
- ▶ Private property owners/representatives can/may take action by exercising their right to a citizen’s arrest for trespassing or other applicable law violation.

# shelter

## Costa Mesa Bridge Shelter

The City of Costa Mesa’s community outreach workers, along with staff from Mercy House, work diligently to provide services to the City’s shelter residents who are residing at the City’s Bridge Shelter. These teams actively meet with shelter residents, and provide wrap around case management services with the goal of finding housing for each individual.

### Costa Mesa Bridge Shelter Operated by Mercy House Contact Information

Phone Line: (714) 836-7188 Ext. 222  
Email: costamesabridge@mercyhouse.net